

**Multimedia Appendix 2.** Pre-intervention survey request emailed to staff at  
intervention/comparator sites

“Dear health professional (nurse, doctor, pharmacist),

Please take two minutes to complete a brief knowledge survey on the dosing, administration and  
monitoring of vancomycin.

This survey will help us to develop a vancomycin learning module targeted to your needs at SESLHD  
and ISLHD Hospitals.

<https://www.surveymonkey.com/s/vancomycin>

We would be grateful for your time to answer 10 quick questions.

Thank you”